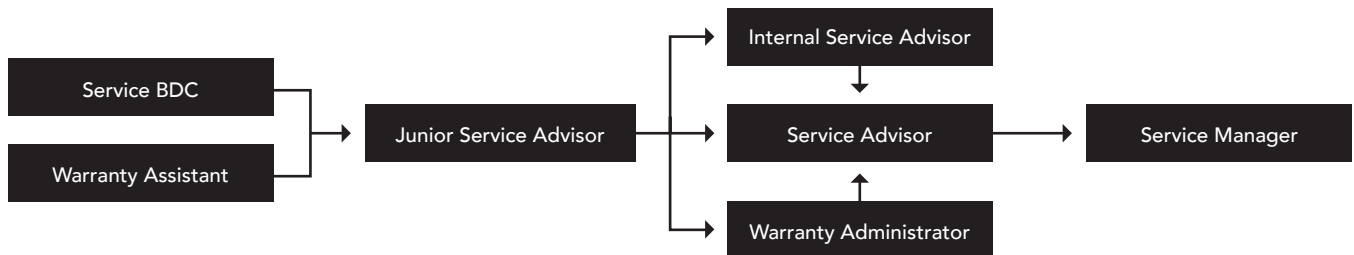




About Motor Werks

If looking for a career you can excel in, a company you can advance in, and an opportunity to change your life, you're looking for Motor Werks. With our modern atmosphere and exceptional support system, you'll find a true, reputable company that's respected all across the nation. Motor Werks is 100% committed to our customers, and that same dedication continues through our employees. Our outstanding customer service and employee growth records prove that we're not just a car dealership...we're a family. If you love a great challenge, meeting new people and making friends for life, it's time to start your career at Motor Werks. For more information, visit www.motorwerks.com/careers or email careers@motorwerks.com

Service Advisor Career Path



Service Advisors

Automobile service advisor requires a wide range of skills. They usually greet new and current clients as they drive into the service area, work directly with clients as their automobiles are serviced, and work closely with the automobile technicians. Together with the technicians, service advisors ascertain the cause of the issue(s) that prompted a given customer's visit, work to address and resolve those issues. Also, since technicians will often have more than one possible solution to a given issue, service advisors must be able to relate these options to the customer and help them select a course of action. Automobile service advisors often handle the billing process once service has been completed on clients' vehicles. They may also test drive a vehicle before, during or after service, and they will often answer any questions clients may have and help clients select or decide on appropriate services or products. This may include warranty sales and services such as bumper painting, windshield replacement, tire changes or rotations, dent and scratch removal, etc.

Customer service, sales and technical knowledge, and good communication skills are essential for automobile service advisors. They are generally just required to have a valid driver's license and prior work experience in the automotive repair industry, but they don't necessarily have to have anything more than a high school degree or GED.

